# Briana James

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**Objective-** Reliable and timely employee with Customer Service skills. Solid communication skills able to consistently meet all deadlines. Quick learner and team member who is currently enrolled in CDL School, eager to apply newly acquired knowledge and embark on a rewarding journey in the transportation industry

## Professional Experience

***AGB Innovative Security Solutions |* Security Officer** May 2019– Present

* Conduct surveillance and patrol assigned areas to detect and report suspicious activity or individuals, ensuring safety and security.
* Provide assistance to law enforcement and enforce regulations to maintain order and prevent vandalism.
* Offer guidance and support to individuals in need while monitoring and addressing any potential security concerns.

***Ashley Quality Healthcare*** | **Housekeeper** February 2016 – May 2019

* Maintained a clean and welcoming environment for residents, adhering to state and federal regulations.
* Performed trash, recycling, and compost removal from receptacles throughout the facility.
* Cleaned and sanitized restrooms, vacuum carpets, and ensure all equipment is properly maintained and stored for optimal cleanliness.

***Chicago Park District* | Environment Cleaner** October 2015 – February 2016

* Maintained cleanliness of parks and parking lots while adhering to sanitation and safety protocols.
* Performed restroom and facility cleaning, garbage disposal, and trash pickup to uphold a

clean and inviting environment for both the public and staff.

* Provided friendly greetings to guests, fostering a welcoming environment upon their arrival.

***Grand Victoria Casino* | Room Attendant** September 2014– October 2015

* Ensure cleanliness and presentation of hallways, furniture, and lobby through meticulous dusting, polishing, mopping, sweeping, and trash removal.
* Execute physically demanding tasks, such as bending, lifting up to 50 lbs, and thorough room sanitization, maintaining high standards of hygiene and guest satisfaction.

## Education

* **Olive Harvey Middle College (High School) -** June 2013
* **Clutch Performance Truck Driving Academy –** (Currently Enrolled)
* **Food Handlers Certificate-** May 2027